



## **IZIMBIZO REPORT**

**20 & 21 AUGUST 2014**

### 1. FINAL VENUES FOR IZIMBIZO 20 & 21 AUGUST 2014 AND MMC DEPLOYMENT

The following venues have been identified for the 20 & 21 August Izimbizo which are the last and final Izimbizo for 2014. The MMCs are also deployed accordingly:

MMC's DEPLOYED	CCA/CCA's	IMBIZO VENUE: 20 August 2014	TIME	IMBIZO VENUE:21 August 2014	TIME
Clr. Moses Makwakwa and Clr. Queen Duba	Kwa-Thema/Springs/ /Nigel/Duduza/	Monty Motlounge Hall  (Duduza)	17:00	Bakerton Community Hall	17:00
Clr. Phelisa Nkunjana and Clr. Bennet Nikani	Boksburg/Vosloorus/Tsakane/ Brakpan	Brakpan Indoor Sports Centre	17:00	Centenary Hall Boksburg North (Ward 22)	17:00
Clr. Zeni Tshongweni and Mthuthuzeli Siboz	Alberton/ Thokoza/Katlehong 1&2	DH Williams Community Hall	17:00	Bracken Hall  (Brackenhurst)	17:00
Clr. Tilly Vuyelwa Mabena and Clr. Aubrey Nxumalo	Germiston/ Daveyton/Etawatwa/Benoni	Germiston City Hall	17:00	Mbikwa Cindi Hall	17:00
Clr. Khosi Maluleke and Clr. Thumbu Mahlangu	Edenvale/Kempton Park/Tembisa 1&2	Rabasothe Hall	17:00	Bredell Laer Skool	17:00

## 2. HOD DEPLOYMENT

HOD DEPLOYED	IMBIZO VENUE: 20 August 2014	TIME	HOD DEPLOYED	IMBIZO VENUE:21 August 2014	TIME
C. Chauke M Motsapi	Monty Motloun Hall (Duduza)	17:00	D. Chainee M. Wilson	Springs Civic Centre (Hall)	17:00
H. Nkosi L. Gumbi	Brakpan Indoor Sports Centre	17:00	Q. Gcwensa L Hleza	Centenary Hall Boksburg North (Ward 22)	17:00
P. Mashoko Z. Ntsikeni	DH Williams Community Hall	17:00	V. Campbell M. Nkopane	Bracken Hall (Brackenhurst)	17:00
R. Ganda A. Mahlalutye	Germiston City Hall	17:00	G. Motlatla O. Nhlapo	Mbikwa Cindi Hall	17:00
Y. Mashilwane C. Manyane	Rabasotho Hall	17:00	M. Mosia M. Motubatse	Bredell Laer Skool	17:00

NB: CM, COO & ACOP will attend where the EM is deployed

**3. DIVISIONAL HEADS DEPLOYMENT**

DH DEPLOYED	IMBIZO VENUE: 20 August 2014	TIME	DH DEPLOYED	IMBIZO VENUE:21 August 2014	TIME
	Monty Motlounge Hall (Duduza)	17:00		Springs Civic Centre (Hall)	17:00
	Brakpan Indoor Sports Centre	17:00		Centenary Hall Boksburg North (Ward 22)	17:00
	DH Williams Community Hall	17:00		Bracken Hall (Brackenhurst)	17:00
	Germiston City Hall	17:00		Mbikwa Cindi Hall	17:00
	Rabasothe Hall	17:00		Bredell Laer Skool	17:00

NB: Department to provide list of DH deployment to CRM Department. HOD to ensure that the department is represented in all Izimbizo’s Venues

## ALBERTON WARD PROFILE

### **POPULATION**

The Estimated Residents: 255 358

### **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Clr Bruna Haipel	37
Clr Estelle Visser	38
Clr Gladstone Zide	53
Clr Michael Basch	94

### **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>	
Schools	23	50 (Day Care Centers)
Police Stations	3	
Medical Institutions	2 (Private Hospitals)	3 clinics
Libraries	3	
Multi-Purpose	0	
Parks	3	2 Dams
SASSA	0	
Mall	2	
Swimming Pools	1	
Halls	5	
Shopping Centers	25	

## 1.1 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeupoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

<ul style="list-style-type: none"> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care; High unemployment and poverty concentration areas;</li> </ul>	
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## 1.2 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	The project for the replacement of the air conditioner system in Alberton Library was initiated during June 2014. All the air conditioners were delivered with installation to be completed by middle September 2014. The redundant centralized air conditioning unit was replaced by a number of split level units.

## 1.3 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>HEALTH AND SOCIAL SERVICES</b>	<p>5 174 house-to-house inspections were conducted in Eden Park Customer Care Area as part of the rodent control project to identify and address rodent infestation.</p> <p>The community in the Alberton Customer Care Area has access to four (4) state of the art Primary Health Care Facilities. All of these health facilities are</p>

	<p>sound structures which are either new or have been extended and been revamped:</p> <ul style="list-style-type: none"> <li>• Greenfields Clinic New (2006/07);</li> <li>• Brackenhurst Clinic New (2009/10);</li> <li>• Alberton North Clinic - Extended and been revamped (2209/10): and</li> <li>• Edenpark Clinic - Extended and been revamped (2009/10).</li> </ul>
	<p>The Community Support Programme Volunteers conducted door-to-door education campaigns on HIV/AIDS and other health issues in Ward 53 reaching 16 808 People and 9 410 Households during the 2013/14 financial year.</p>
	<p>Increased Subsidisation of approved indigents with 11 376.</p>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Drug and vaccine stock outs in Greenfields	The department obtains all vaccine and medicines from the Gauteng Department of Health. Their service provider experienced a shortage of vaccines but this has been resolved.
Illegal dumping resulting to rodent infestation at the outskirts	Baiting is routinely been done in open site on the dumping sites and illegal dumping sites are continuously been cleared. However, there is a challenge of re-occurrence of illegal dumping. Communities are on regular occasions educated about prevention of illegal dumping through road shows and distribution of pamphlets.

## 1.4 CITY PLANNING

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
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CITY PLANNING	Completion of Land Use Management.
	Rectification of Eden Park X5 establishment.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Limited inspection capacity	HR to complete Job Evaluation
Slow legal action regarding contraventions	Backlog eradication by Corporate & Legal

## 1.5 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
DEMS	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.

	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.6 FINANCE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
FINANCE	Reached target of 93% collection rate.
	Siyathuthuka Siyakhokha project to improve payment level.
	ESiyakhokha where customers can view, access and pay their accounts online.
	SMS facility to remind customers when their accounts are in arrears.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
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Unread meters/ Interim accounts	Engaging the Water and Energy Departments and ensuring they address issues of maintenance on meters as and when we find out about it. Manage the interims on accounts, so that it is in line with the consumer's usage.
Illegal reconnections	We are hoping that Energy and EMPD will come on board and assist the Disconnection contractors in a drive to eradicate illegal reconnections in the previously disadvantaged areas where it is very common. We are hoping with the assistance of these stakeholders, the disconnection contractor can do their jobs properly and without intimidation and the payment level will increase.

## 1.7 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS																																							
Roads and Stormwater	<p><b>1. ROAD CONSTRUCTION</b> The following roads constructed:</p> <table border="1"> <thead> <tr> <th>WARD</th> <th>ROAD</th> <th>PROGRESS</th> </tr> </thead> <tbody> <tr> <td>53</td> <td>Road 5</td> <td>Completed</td> </tr> <tr> <td>53</td> <td>Road 6</td> <td>Completed</td> </tr> <tr> <td>53</td> <td>Road 7</td> <td>90%. Will complete 2014/15</td> </tr> <tr> <td>53</td> <td>Road 8</td> <td>Completed</td> </tr> <tr> <td>53</td> <td>Road 9</td> <td>Completed</td> </tr> <tr> <td>53</td> <td>Road 10</td> <td>Completed</td> </tr> <tr> <td>53</td> <td>Road 11</td> <td>90%. Will complete 2014/15</td> </tr> <tr> <td>53</td> <td>Road 12</td> <td>Completed</td> </tr> <tr> <td>53</td> <td>Road 13</td> <td>Completed</td> </tr> <tr> <td>53</td> <td>Road 14</td> <td>90%. Will complete 2014/15</td> </tr> <tr> <td>58</td> <td>Road 15</td> <td>90%. Will complete 2014/15</td> </tr> <tr> <td>58</td> <td>Road 24</td> <td>Completed</td> </tr> </tbody> </table>	WARD	ROAD	PROGRESS	53	Road 5	Completed	53	Road 6	Completed	53	Road 7	90%. Will complete 2014/15	53	Road 8	Completed	53	Road 9	Completed	53	Road 10	Completed	53	Road 11	90%. Will complete 2014/15	53	Road 12	Completed	53	Road 13	Completed	53	Road 14	90%. Will complete 2014/15	58	Road 15	90%. Will complete 2014/15	58	Road 24	Completed
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	2. <b><u>STORMWATER CONSTRUCTED.</u></b>		
	<b>WARD</b>	<b>ROAD</b>	<b>PROGRESS</b>
	53	Eden Park West	100% - Completed.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Grey water at informal settlements that may cause potholes and pollution of natural water cause possible sinkholes	Develop a drainage by wastewater system to catch access water
Pothole Maintenance.	Turnaround time of pothole repairs must improve. Implement complaints system for better control.
Backlog on stormwater maintenance and construction.	Turnaround time of stormwater complaints must improve. Implement complaints system for better control.
Theft of manhole covers and railway siding material and vandalism of signs	Use alternative type of materials.

## 1.8 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Implementation of the EMM Youth Work Readiness and Skills Development Programme. In the efforts to realise progressive implementation of the Job Creation Battle Plan, a two days Career Expo was held at the Alberton Hall to cater for all the youth of the EMM region. Since June 2013, the Department of Economic Development has placed 1,910 Matriculants and Graduates from across the 20 CCAS of the City.

### CHALLENGES

DEPARTMENT	CHALLENGES
Limited internal administrative capacity, Low absorption rate and funding constraints	The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.

## 1.9 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"> <li>• Upgrading of Heidelberg Road Waste Transfer Station</li> <li>• Upgrading of ablution facilities in the Waste Management depot</li> <li>• Building of a new office complex</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal Dumping	<p>Awareness and educational campaigns included in the Illegal Dumping Eradication Plan as an intervention.</p> <p>Introduction of recycling initiatives in the areas to discourage illegal dumping activities.</p>

## BENONI WARD PROFILE

### **POPULATION**

The Estimated Residents: **158778**

### **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Clr Stefanie Kgruger	24
Clr Krick Gerhardus Gerrie	27
Clr Mary Elizabeth Goby	28
Clr Imtiaz Loonat	29
Clr Stephen Sibiya	30
Clr Samuel Ngobese	73

### **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	18
Police Stations	4
Medical Institutions	9
Libraries	3
Multi-Purpose	0
Parks	15
SASSA	2
Mall	1
Swimming Pools	3
Halls	6
Shopping Centers	4

## 1.2 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

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## 1.4 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
In ward 24, 27, 28 and 29	<ul style="list-style-type: none"> <li>• Most of the streets in these wards have been surfaced; they will only require maintenance to increase its life-span, Putfontein Roads completed.</li> <li>• Installation of traffic signal (Springs &amp; Totius Intersection)</li> <li>• Installation of speed-humps (Hanover &amp; Darling Street)</li> <li>• Traffic signal upgrades (Lakefield &amp; Sunny Avenue)</li> <li>• Styx road is completed.</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<p>In ward 29</p> <p>30 &amp; 73</p>	<p>Additional stormwater will be added on styx road to alleviate water ponding on the road.</p> <p>Un availability of funds, Outstanding streets will be upgraded according to the priority list for this new financial year 2014/2015 to 2016.</p> <p>Maintenance will be applicable to deteriorated street in these wards.</p>



## 1.10 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	<p>Province started with the construction of the new Kingsway Library. The project should be completed by April 2015.</p> <p>The upgrading of the Benoni swimming pool is nearing completion and should be completed by Middle October 2014.</p>

## 1.11 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
DEMS	<p>In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.</p>
	<p>As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.</p>
	<p>The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.</p>
	<p>During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created</p>
	<p>During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.</p>

	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.5 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Services	<p>The community in the Benoni Customer Care Area has access to five Primary Health Care Facilities as indicated below:</p> <ul style="list-style-type: none"> <li>• Chief A Luthuli Clinic;</li> <li>• Crystal Park Clinic;</li> <li>• Dan Kubheka Clinic;</li> <li>• Kemston Clinic: and</li> </ul>

	<ul style="list-style-type: none"> <li>• Lethabong Clinic.</li> </ul> <p>A new Crystal Park Clinic is planned in the 2016/17 financial year.</p>
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<b>Health &amp; Social Development Department:</b> Clients arriving at the Primary Health Care Facilities long before opening time.	Plans are underway to implement a booking system in future to manage long queues.

## 1.12 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Furthermore to the efforts of the job Creation Battle plan, a Youth Desk has been established in Benoni to assist the youth in the Benoni area. This initiative is also done to bring close the NYDA to the youth.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Limited Internal capacity to operationalize these centres.	Due to limited human resource capacity, the partnership is currently being implemented to newly trained interns with limited products & services. Subject to the approval of the Institutional Review process by EMM, permanent and skilled staff members will be appointed to augment the capacity of these centres and guide & supervise the interns.

## 1.13 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"><li>• Illegal dumping is attended on hot spot schedule managed by the department</li><li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li><li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li></ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping which is prevalent	Intensify education and awareness on Illegal Dumping eradication plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.

## BOKSBURG WARD PROFILE

### **POPULATION**

The Estimated Residents: **455 186**

### **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Clr. Benno Robinson	Ward 22
Clr. Andre Du Plessis	Ward 23
Clr. Johan Hendricks	Ward 32
Clr. Hilary Coke	Ward 33
Clr. Charles Crawford	Ward 34
Clr. Paulina Morake	Ward 42

### **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	37
Police Stations	3
Medical Institutions	3
Libraries	3
Multi-Purpose	2
Parks	66
SASSA	1
Mall	3
Swimming Pools	8
Halls	14
Shopping Centres	28

### 1.3 HUMAN SETTLEMENT

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

#### CHALLENGES

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## 1.14 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	<ol style="list-style-type: none"> <li>1. The Boksburg Stadium tartan track is in the process of been replaced. Project to be completed by end August 2014.</li> <li>2. Prince George rugby stadium was upgraded by renovating the pavilion and replacing the high mast lighting.</li> <li>3. Boksburg North swimming pool (heating system) was operational in October 2014</li> </ol>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Some challenges experienced with the Boksburg North Heating system.	Boksburg North swimming pool (heating system) was operational in October 2014. Manufacturer to address the heating challenges experienced.

## 1.15 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
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	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.



## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.16 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Implementation of the EMM Youth Work Readiness and Skills Development Programme. Subsequent to the Career Expo session held in Alberton, a 2 day session was held in Boksburg for the already placed interns in the region.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Limited internal administrative capacity, Low absorption rate and funding constraints	The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.

## 1.17 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"><li>• Illegal dumping is attended on hot spot schedule managed by the department</li><li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li><li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li></ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping which is prevalent	Intensify education and awareness on Illegal Dumping eradication plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.

## BRAKPAN WARD PROFILE

### **POPULATION**

The Estimated Residents: **274 231**

### **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
CLR Shaun Le Roux	Ward 31
CLR George Vilakazi	Ward 74
CLR Veronica Dyson	Ward 97

### **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	17
Police Stations	1
Medical Institutions	1
Libraries	1
Multi-Purpose	0
Parks	4
SASSA	1
Mall	1
Swimming Pools	1
Halls	1
Shopping Centers	3

## 1.18 ENERGY

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
ENERGY	15 High masts have been installed in the Brakpan area
	Upgrading of local transformer at Dalview substation
	Illegal connections reduced
	Fixing of all mini-sub

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Ward 31	Most of the streets in ward 31 have been upgraded and maintenance will be required for future purposes.

## 1.4 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"><li>• The current waiting list has been converted to a housing demand database:</li><li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li><li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li><li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li><li>• The Leeuwoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced</li></ul>

	stands
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

## 1.4 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
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Ward 31	Most of the streets in ward 31 have been upgraded and maintenance will be required for future purposes.
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Ward 74 Ward 97	Un availability of funds, Continuation of As and When project will be applicable in these wards for the upgrading of roads/ streets.

## 1.19 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	Repaired clay waste pipe at Bosman stadium
	Installation of flexi-pipe at Brakpan indoor centre
	Upgrading of soccer and netball pitch Leachville Ext 3
	Contractor was appointed for the construction of the new Brakpan Library.

## 1.20 HEALTH AND SOCIAL SERVICES

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Health & Social Development: Clients arriving at the Primary Health Care Facilities long before opening time.	Plans are underway to implements a booking system in future to manage long queues.

## 1.21 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<p>4. Illegal mining incidents resulting in fatalities</p> <p>5. Residential fires; especially at Informal Settlements resulting in fatalities.</p> <p>6. Communities still call wrong numbers for emergencies.</p>	<p>4. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</p> <p>5. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</p> <p>6. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</p>

## 1.22 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	<p>In order to bridge the service delivery gap, the Office of the MMC City Planning and Economic Development have been relocated to Brakpan in order to service the Brakpan area and surrounding areas.</p> <p>The department continues to facilitate the investment by the Bardenhorst family to build a mixed-use development in the Carnival City area which will create massive numbers of jobs.</p>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Delayed development approvals.	The EMM and the developer to develop a comprehensive public private partnership on sound terms that would enable the rapid implementation of the project.



## 1.23 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"><li>• Illegal dumping is attended on hot spot schedule managed by the department</li><li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li><li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li></ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal Dumping	Intensify education and awareness on the Illegal Dumping Eradication Plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.

## DAVEYTON WARD PROFILE

### POPULATION

Estimated at 148222

### WARD COUNCILLORS

WARD COUNCILORS	WARDS
Nelta Badela	68
Viviane Chauke	69
Sphiwe Ditshego	70
Barbra Maruleng	71
Steiners Mashaba	96

### FACILITIES

FACILITIES	QUANTITY
Schools	29
Police Stations	01
Libraries	02
Multi-Purpose	0
Parks	03
Mall	01
Swimming Pools	01
Halls	03
Shopping Centers	01

## 1.1 ENERGY

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Energy	<ul style="list-style-type: none"><li>-The installation of streetlights in Springs Road and Acorn, and Ward 71.</li><li>-Upgrading Eiselen Streetlights, Ward 68 from Wooden to Steel Poles – 56 completed.</li><li>-Network protection upgrade – improve performance – all Wards.</li><li>-Installation of feeder cables from EMM Daveyton Substation to Mayfield completed.</li><li>-Electrification of Mayfield extensions except for ext 1 ward 96 is completed.</li></ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal connections	Ward 68 - illegal connections removed.

## 1.24 WATER AND SANITATION

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Water and Sanitation	<ul style="list-style-type: none"><li>-Midblock meter project complete in ward 69.</li><li>-water connection in Mayfield ward 96.</li></ul>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Appointed contractors are not doing good quality job in the location.	

## 1.5 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>
Human Settlements	The pegging of Stands in Ward 96 Mayfield Ext 1 is complete and the relocation of families nearing completion. In addition substantial progress has been made by the Province in the construction of houses in the area.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS

<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>
Daveyton Hostel is not Maintained	The Department is in the process of refurbishing rental properties of council and the Daveyton Hostel will receive attention is due course.

## 1.4 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Ward 70	<p>Mthimunye Street in ward 71 is completed.</p> <p>Upgrading of roads is completed in this ward</p>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"><li>The construction of streets project in ward 68 is not complete.</li><li>Vivienne Drive in ward 69 is not complete.</li></ul> In ward 68, 69, 71, 96, Un availability of funds,	Unavailability of funds, outstanding street will be prioritised under the As and When project for the 2014/15 financial year.

## 1.25 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	Re-fencing of Sinaba Stadium.

### RESPONSES

DEPARTMENT: Sports, Recreation, Art and Culture	
Heritage sites no visible	The Department is researching heritage sites.

## 1.26 HEALTH AND SOCIAL SERVICES

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Health and Social Services	<ul style="list-style-type: none"><li>-The clinics are under staffed.</li><li>-The Clinic is short of ARV's</li><li>-It was announced that the Daveyton main clinic is a 24hr service, but when community goes there they are not assisted.</li></ul>

## 1.27 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<p><b>DEMS</b></p>	<p>In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.</p>
	<p>As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.</p>
	<p>The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.</p>
	<p>During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created</p>
	<p>During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.</p>
	<p>The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.</p>
	<p>The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.</p>
	<p>The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.</p>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1 An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2 Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3 For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.28 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	<ul style="list-style-type: none"> <li>• The department has continues to play a significant role in the development of the Mayfield mall wherein through the collaboration with the developers, several local companies &amp; service providers secured contracts as well as local labourers were appointed.</li> <li>• Furthermore to the efforts of the job Creation Battle plan, a Youth Desk has been established in Daveyton to assist the youth in the Daveyton area. This initiative is also done to bring close the NYDA to the youth.</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Poor relations between the Community and Investors. Limited internal administrative capacity, Low absorption rate and funding constraints	A forum that comprised of EMM, the developer and local community leaders was established to manage community unrests and to address community concerns.



	<p>The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.</p>
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## 1.29 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"> <li>• Illegal dumping is attended on hot spot schedule managed by the department</li> <li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li> <li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• Daveyton is dirty.</li> <li>• Miya Mdluli the service provider is not cleaning the illegal dumping spots.</li> </ul>	<p>Intensify education and awareness on Illegal dumping eradication plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.</p>

## DUDUZA WARD PROFILE

### POPULATION

Estimated at 80 776

### WARD COUNCILLORS

WARD COUNCILORS	WARDS
Clr Silas Thabo Letsimo	Ward 84
Clr Phindi Theresia Mbonani	Ward 86
Clr Thabo Patrick Motaung	Ward 87

### FACILITIES

FACILITIES	QUANTITY
Schools	5 High Schools and 12 Primary Schools
Police Stations	01
Medical Institutions	5 clinics
Libraries	01
Multi-Purpose	01
Parks	02 Matthew Mpahane and Tornado Park
Swimming Pools	00
Halls	04 Duduza Resources Centre, Monty Motloung, Church Hall and Multi-Purpose Centre

### 1.30 ENERGY

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Energy	<b>Installation of Solar Water Heaters</b> <ul style="list-style-type: none"><li>- The installation of solar water heaters to Council owned housing stock and low cost housing assists to eradicate energy poverty, free capacity from the Eskom National Grid and reduce EMM requirements to release capacity, to save home expenses on purchasing electricity and to save the environment from any greenhouse gas emissions and mitigate climate change.</li><li>- Duduza – Cool Breeze; Bluegum View; Masetjaba</li><li>- Installation of 6 new high masts lights in Wards 84, 87, 86 and 98</li><li>- Installation of street lights along Nala Str, K161 and Sonnestraal</li></ul> Installation and Commissioning of Traffic lights at corner Nala and Mandela Streets

#### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Maintenance of high mast lights	Maintenance of high masts (Energy department)

### 1.6 HUMAN SETTLEMENT

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"><li>• The current waiting list has been converted to a housing demand database:</li><li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li></ul>

	<ul style="list-style-type: none"> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

### 1.31 WATER AND SANITATION

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Water and Sanitation	<p><b>Water quality</b></p> <ul style="list-style-type: none"> <li>- Installation of three ablution facilities at Tsakane Ext 19 informal settlement. 10 chemical toilets were removed and replaced by 3 3 water borne container like toilets. Two caretakers have been employed to assist with the cleaning of the toilets</li> <li>- Appointment of meter reading contractor</li> </ul>

#### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Water meter reading and incorrect billing	Contractor appointed (Netgroup)
Maintenance of water meters	Contractor appointed (Netgroup)
Water meter leaks	Contractor appointed (Netgroup)
High water losses due to infrastructure leaks	Contractor appointed (Netgroup)
Highly inundated Waste Water Treatment Works	Contractor appointed (Netgroup)
High incidence of sewer blockages due to misuse by residents	Public education and awareness campaigns

### 1.4 ROADS AND STORMWATER

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Ward 84	Speed-humps were constructed under Mashinini and Ntutu Streets . Roads are completely upgraded.

## CHALLENGES

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Thubelisha and Phumlamqhashi water logged areas	Sub drainage system (Roads department)
Untarred roads, all wards	Tarring of roads (Roads department)
Potholes repairs and Roads rehabilitation/maintenance	Contractor appointed recently
Road markings and signs (Tonnage restrictions)	Contractor appointed and work curried
Pedestrian bridges	Constructed at Mmuso primary school and at Ext 16
Potholes repairs and Roads rehabilitation/maintenance	Contractor appointed and work curried
Ward 86 and 87 Un availability of funds,	These wards will be prioritised under As and When project for the upgrading of streets.

## 1.32 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Sports Recreation Arts & Culture	<p><b>Upgrading of Sports and Recreational Facilities</b></p> <ul style="list-style-type: none"> <li>• Upgrading Duduza Multi-Purpose Centre</li> <li>• Upgrading of Duduza Church Hall</li> <li>• Upgrading of Monty Motlounge Hall</li> <li>• Upgrading of Duduza Church Hall – flooring</li> <li>• Repaired fencing and main entrance door at Gym hall</li> </ul> <p><b>New Sport Facilities</b></p>

	<ul style="list-style-type: none"> <li>• Construction of Duduza Multipurpose Centre Stadium</li> <li>• Construction of Duduza Multi-purpose park (Matthew Mphahane park)</li> <li>• Launching of Tornado Park</li> </ul> <p><b>Heritage sites</b></p> <ul style="list-style-type: none"> <li>• Fencing off and construction of Duduza Reconciliation park</li> </ul>
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
No soccer fields	Informal grounds have been graded at Zamani
Sporting facilities	Duduza stadium is under construction
No guardhouses and security guards at facilities	Facilities have security guards (external service providers)

## 1.33 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Services	<p><u>New Tsakane Ext 10 Clinic</u> The new Tsakane Ext 10 Clinic was launched and operationalised in August 2014 and renders comprehensive Primary Health Care Services.</p> <p><u>Early Childhood Development (ECD)</u></p> <ul style="list-style-type: none"> <li>• Duduza Constructed and operational.</li> </ul>

## 1.34 CITY PLANNING

## ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
City Planning	<p><b>Two RDP townships in Duduza and Alrapark</b></p> <ul style="list-style-type: none"> <li>- Council initiative to provide some 3000 units to upgrade informal settlements</li> </ul>

## 1.35 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
DEMS	<p>In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.</p>
	<p>As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.</p>
	<p>The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.</p>
	<p>During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created</p>
	<p>During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.</p>



	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
1 Illegal mining incidents resulting in fatalities	1 An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.
2 Residential fires; especially at Informal Settlements resulting in fatalities.	2 Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.
3 Communities still call wrong numbers for emergencies.	3 For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911

## 1.36 FINANCE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Finance	E-Siyakhokha project – has become a successful communication method between EMM and residents

## 1.37 EMPD

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Request for EMPD visibility	The matter has been addressed by opening of Duduza precinct. Residents are encouraged to report crime to this precinct

## 1.38 FACILITIES & REAL ESTATE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Facilities – Real Estate	<b>Duduza Drive thru</b> <ul style="list-style-type: none"><li>- New License Drive Thru next to the New CCC</li></ul> <b>Customer Care Centres</b> <ul style="list-style-type: none"><li>- New Duduza CCC</li></ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Grass cutting	Grass cutting has been done at most areas of Duduza and still on-going

## 1.4 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Operation of Job Centre in partnership with NYDA offices at Duduza CCC.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Limited internal administrative capacity, Low absorption rate and funding constraints	The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the

	initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.
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## 1.5 TRANSPORT PLANNING & PROVISION

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Transport, Planning & Provision	<b>Extending Services</b> - A drive-thru for License Renewals was opened.

## 1.6 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<b>Cooperative formed and operational</b> - Zamani Duduza 1377 <b>Rollout of the 240l bins in EMM</b> The roll-out of 240 litre refuse bins to domestic, business and light industries in the Ekurhuleni Metropolitan Municipality area has already been concluded in the following areas: - - Duduza – 2008/09 financial year - In the Duduza area the roll out of the 240 litre wheelie bin system resulted in an approximate 70% reduction of illegal dumping.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	The only solution is for communities to take ownership of the areas where they reside.
Litter picking	Intensifying of Clean and Green Campaign
The non- payment of domestic waste removal services	Charging the levy amount on rates and taxes account

## EDENVALE WARD PROFILE

### **POPULATION**

The Estimated Residents: **75 108**

### **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Clr Nhlanhla Mdluli	Ward 11
Clr Simon Kwili	Ward 12
Clr Heather Hart	Ward 18
Clr Bill Rundle	Ward 19

### **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	24
Police Stations	1
Libraries	3
Multi-Purpose	1
Parks	6
Mall	1
Swimming Pools	1
Halls	2
Shopping Centers	1

## 1.7 ENERGY

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Energy	<ul style="list-style-type: none"><li>- Endayeni - Electrification of 90 Stands</li><li>- Upgraded Medium Voltage Cables in the Chlookop AREA</li><li>- Upgraded Medium Voltage Cables in Isandovale</li><li>- Upgraded Medium Voltage cables in Bedfordview</li><li>- Upgraded Low Voltage Cables in Phomolong</li><li>- Installed new Street Lighting in Lunik Drive - Isandovale and Terrace Road in Sebenza</li></ul>

## 1.8 WATER AND SANITATION

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Water and Sanitation	<ul style="list-style-type: none"><li>- . The department retained the Blue drop certification and ended up as the overall winner in the RSA.</li><li>- The replacement of Asbestos-cement water pipes in the Eastleigh area:<ul style="list-style-type: none"><li>•High rd., Terrace rd., Republic rd., Danie Theron Street, Central Avenue</li></ul></li><li>- The replacement of water pipes in De Klerks circle, De Klerkshof.</li><li>- The replacements of rising sewer main from Illiondale pump station, Aitken rd.</li><li>- Water pipes have also been replaced in Sebenza.</li><li>- Replaced water pipes in Cunningham rd, Highway Gardens</li><li>- Replaced asbestos-cements water pipes in Lewis Street, Elma Park</li><li>- Replaced AC water pipe in Glen Avenue, Highway Gardens</li></ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
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- The backfilling of excavations as well as the reinstatement of paved areas remained a challenge.	-
- The ever deteriorating, aged infrastructure is always posing a challenge	-
- The lack of roadworthy vehicles in the first quarter posed a challenge	-
- Frequent sewer blockages have been encountered due to the continuous problem of storm water infiltration and illegal diversion into the sewer network	-

## 1.7 1.4 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced</li> </ul>

	stands
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

## ROADS AND STORMWATER

## ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
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Roads and Stormwater	<p><b>Stormwater Management projects in EMM</b></p> <ul style="list-style-type: none"> <li>- A number of stormwater management projects were implemented throughout the metropolitan area. The aim of these projects was to improve the quality of life by: <ul style="list-style-type: none"> <li>• Minimize the risk of damage to property,</li> <li>• Minimise the risk to human life,</li> <li>• Minimise the risk of erosion,</li> <li>• Maximise the protection of the environment,</li> <li>• Optimise the water quality of the streams, etc.</li> </ul> </li> </ul> <p>Listed below are some of these projects:</p> <ul style="list-style-type: none"> <li>- Isandovale Stormwater protection <ul style="list-style-type: none"> <li>• The aim of this project is to protect property and life by implementing erosion control mechanisms along the stream.</li> </ul> </li> </ul>
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>- No tar patching contractor is allocated for Edenvale depot.</li> <li>- There is no contractor for traffic signs &amp; there's no road marking paint.</li> <li>- No contractor to unblock stormwater drains.</li> <li>- Shortage of specialized equipment.</li> <li>- Shortage of vehicles.</li> <li>- Shortage of staff.</li> </ul>	<ul style="list-style-type: none"> <li>- Using departmental teams</li> <li>- Contractor for traffic signs available, Need annual tender for paint</li> <li>- Using departmental teams, hire of Jet rodder in process</li> <li>- Equipment will be procured</li> <li>- Trucks are workshop on regular maintenance</li> <li>- The matter the approval of the new structure</li> </ul>

## 1.9 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	<p><b>Library and Information Services</b> A new library was built in Phomolong.</p> <p><b>Establishment of Toy Libraries.</b></p> <ul style="list-style-type: none"> <li>• Phomolong &amp; Edenvale.</li> <li>• We have managed to appoint staff members which is good for effective service delivery</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• No telephones at facilities.</li> <li>• Shortage of fuel</li> <li>• Slow response in addressing maintenance related issues. The library has problems relating to dysfunctional lift, dysfunctional aircons, broken doors that need to be replaced, and other issues. The garage door is also not working (cars locked inside), therefore hampering the service delivery as the messenger cannot do anything without access to the vehicles</li> </ul>	<ul style="list-style-type: none"> <li>• The air conditioner is a package plant which cannot be repaired using the as-and-when contractors of Council. A full budgeting and tender procedure will be followed to correct the situation. The department is in the process of dealing with the rest of the issue and this will be corrected in the 2014/2015 financial year. The fuel issue has been resolved.</li> </ul>

## 1.10 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Services	– Rodent control plan for Phomolong- Ward 12 implemented.

	<ul style="list-style-type: none"> <li>- Background: <ul style="list-style-type: none"> <li>o The area under N3-1 being ward 12 and ward 11, Phomolong and Tembisa West.</li> <li>o House to house inspections were conducted in these townships and averages of 60 premises are done every Friday since October the 11th.</li> </ul> </li> <li>- Plan <ul style="list-style-type: none"> <li>o To comply with the set target of 5 000 dwellings /premises per quarter and 500 re-inspections of non-compliant premises in order to reduce the infestation rate to 30%.</li> <li>o The area is divided into blocks and EHPs work in groups of two and do 60 premises a day that is every Friday. The EHP is in charge of organising block meetings where possible that is the EHP of the area.</li> <li>o Where deemed necessary notices are issued which will be followed up and Phomolong on an average has a very high infestation rate of approximately 80%, therefore re inspections will be of literally 80 per cent of the area.</li> <li>o The EHP is to liase with other Department re Parks and Solid waste if deemed necessary.</li> </ul> </li> <li>- Implication on human resources <ul style="list-style-type: none"> <li>o The importance placed on this campaign can result in normal EHP functions' being affected, that is certain other targets may not be met. The reason for one day a week is that this division still has time to do and carry out other function.</li> </ul> </li> </ul> <p>We have been able to organise the organs of Civil Society with regard to the establishment of the Strategy for Combatting Vagrancy in our City.</p> <p><b>Primary Health Care Services</b></p> <ul style="list-style-type: none"> <li>• The provision of medication and vaccines by the Gauteng Department of Health has improved. Most drugs are available at most Primary Health Care facilities.</li> <li>• A new mobile unit was procured, and services are rendered 5 days a week.</li> <li>• Successful Antiretroviral Therapy services were introduced and maintained, in spite of personnel shortages.</li> <li>• Additional funds were obtained from the adjustment budget to procure N95 Masks for protection against infectious diseases and Tuberculosis (TB).</li> </ul>
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<p>Health and Social Services</p>	<ul style="list-style-type: none"> <li>- A tender for cutting overgrown grass in vacant land is at its final stage of approval and the process will be initiated once approved.</li> </ul> <p>Various Departments institute interventions relevant to the identified challenges. For example:-</p> <ul style="list-style-type: none"> <li>- The Department of City Development enforces conditions/ By-Laws to all the illegal businesses.</li> <li>- Waste Management Services implements a sustainable consistent refuse removal system.</li> <li>- EMPD implements by-law enforcement to all transgressors. It also consistently enforces by-laws for all illegal shebeens/ Taverns in corporation with Liquor Board.</li> <li>- Metro Parks also implements a sustainable consistent grass cutting program on council properties including the pavements.</li> <li>- Provincial Government also maintains the provincial properties</li> </ul> <p>These interventions are aimed at enforcing by-laws to also deal with businesses that are often not complying with legislation and are opened without prior consultations with the relevant Departments, including Environmental Health. The Metro may not issue documents of approval for a business, certificates of acceptability and public health permits, where the necessary zoning or consent has not been approved. In order to address this challenge, the issues and possible solutions are discussed during the CCA manager's meetings.</p> <ul style="list-style-type: none"> <li>- Drug Stock shortages were experienced from Gauteng Department of Health during 2013 due to challenges experienced with the service providers.</li> <li>- The increased utilisation of public health facilities has increased the workload of health professionals resulting in longer waiting times. This will hopefully be addressed through a booking system which is being planned.</li> </ul>

## 1.11 CITY PLANNING

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
City Planning	<p><b>Commercia X9 Township (also known as “Friendship Town”)</b></p> <ul style="list-style-type: none"><li>- The entire Commercia X9 was originally an industrial township, which remained undeveloped for many years. During the late 1990’s and early 2000’s, through an international collaboration between the South African and Chinese Governments, funded by a grant from the Chinese Government, the north-eastern and central parts of Commercia X9 (comprising approx. 80% of the original township) was converted into a residential development, known as “Friendship Town”. The residential development also sparked a boom in the development of businesses in the remaining parts of Commercia X9.</li></ul> <p><b>Edenvale City Improvement District</b></p> <ul style="list-style-type: none"><li>- The approval of the Edenvale City Improvement District for the Edenvale CBD represents the first city improvement district being established in terms of the City Improvement Districts Act in Ekurhuleni. It is aimed to serve as catalyst that could through a partnership between the private businesses and property owners in the Edenvale CBD and the Municipality contribute towards the upgrading and regeneration of the Edenvale CBD. It is likely to pave the way for other city improvement districts to be established in other parts of Ekurhuleni as well.</li></ul> <p><b>Residential development on school sites in Phomolong</b></p> <ul style="list-style-type: none"><li>- A concern was identified that with the original establishment of Phomolong (Chloorkop X51, 52 and 53, residential townships) too many sites were set aside as school sites, with the result that most of these school sites remained undeveloped and became under threat of land invasion. An initiative was then undertaken under which a number of these school sites were subdivided and developed as residential areas with affordable housing, contributing towards addressing the housing backlog.</li></ul>

	- Departmental relationships have strengthened, especially with the newly established By-Law section of the EMPD. This has assisted in immediate closing down of various illegal land use contraventions in Kempton Park area as well as in Tembisa area.
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## 1.12 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
DEMS	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.

	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
4. Illegal mining incidents resulting in fatalities	4 An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.
5. Residential fires; especially at Informal Settlements resulting in fatalities.	5 Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.
6. Communities still call wrong numbers for emergencies.	6 For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911

## 1.13 FINANCE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Finance	<ul style="list-style-type: none"> <li>- Debt collection and payment levels have increased.</li> <li>- Successful in blocking of customers</li> <li>- Front portion of rates hall Edenvale completed</li> </ul>

### CHALLENGES

DEPARTMENT	CHALLENGES
Finance	<p>Esangweni paypoint, unstable not work, resulting in Venus being offline at the cashiers, resulting in hampering of service delivery.</p> <p>No cleaning service at both paypoints, EMM reduced budgets and quotation amounts from R30 000 to R10 000. Matter with procurement.</p>

	<p>Flooding at Phomolong pay point, no response from IS infrastructure.</p> <p>EDV rates hall not completed.</p>
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## 1.14 FACILITIES & REAL ESTATE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Facilities & Real Estate	<p><b>Edenvale Testing Station</b></p> <ul style="list-style-type: none"> <li>- New DLTC Building at Edenvale</li> <li>- New equipped library in Phomolong</li> <li>- Refurbish Customer Care Floor – Edenvale Civic Centre</li> <li>- Refurbish kitchens – Edenvale Library</li> </ul>

### CHALLENGES

DEPARTMENT	CHALLENGES
Facilities & Real Estate	<p><b>Northern Region</b></p> <ul style="list-style-type: none"> <li>- Supply chain management processes are severely delaying the purchase of material to enable work teams to attend to day to day maintenance work.</li> <li>- The delay in payment of both suppliers &amp; contractors has resulted in the suspension of accounts and or the withholding of services</li> </ul>

## 1.15 ICT

### ACHIEVEMENTS



DEPARTMENT	ACHIEVEMENTS
ICT	<ul style="list-style-type: none"> <li>- The main back borne cable that connects Kempton Park and Tembisa is finally up and running since the 3<sup>rd</sup> January 2014. The cable is going to be used for the mentioned connectivity's which are <b>Phomolong, Esangweni Paypoint, Lekaneng paypoint &amp; the Tembisa fire station.</b></li> <li>- The ICT department (Edenvale Customer Care center) has managed to connect all EMM buildings that are currently occupied by its employees. That includes buildings that are leased to the City. We have replaced in some sites radio links with fiber cables. The licensing department is one site that has been upgraded from radio to fiber.</li> <li>- Our libraries are now able to offer free internet services, that has been done with working together with the SRAC(Libraries) department. The number of computers deployed in the libraries has also been increased to allow students and all others internet users to get access.</li> <li>- New clinics and libraries in Phomolong and Endayeni section has also been connected to the network.</li> <li>- The customer care center has introduced Voice over IP to make communication simpler and faster amongst the EMM employees. an intranet site has been created to facilitate the sharing of internal information and updates.</li> <li>- An ICT section has been established in all customer care center to improve the turn-around time for attending to calls and request.</li> <li>- A lot still has to be done in other areas to improve service delivery and good and stable connectivity.</li> </ul>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
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<ul style="list-style-type: none"> <li>- There is generally failure of the network affecting the four customer service centres in the northern region.</li> <li>- <b>Lekaneng Paypoint</b> is currently having problems with network connectivity. The ICT department is in a process of installing fibre network in that area. The estimated time of completion is end of March</li> </ul>	<ul style="list-style-type: none"> <li>- There is a challenge of network failure due to the Fibre that connects Kempton park and Tembisa. The problem was addressed but the Fibre broke again.</li> <li>- ICT has already appointed a contractor to replace and repair the Fibre.</li> <li>- The problem does not only affect Lekaneng Pay point but the whole of Tembisa.</li> <li>- Repairing the Fibre cable between Kempton and Tembisa will sort the problem</li> <li>- Management is aware of the problem and we are working on it.</li> <li>- Maintenance and support contract that will ensure quicker response time in addressing the Fibre Breakages is currently being solicited</li> </ul>
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## 1.16 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"> <li>- We have implemented a fixed day refuse calendar system</li> <li>- 240 L bins have been rolled out for the entire Tembisa and adjacent areas.</li> <li>- Have escalated the complaint of non-compliance of the service provider to higher authorities for decision making.</li> <li>- We have engaged with EMPD and agreed with the deployment of green beans for the Tembisa and adjacent challenging areas, but still waiting for funding and procurement of safety PPE's as per health &amp; safety act.</li> </ul>

## ETWATWA WARD PROFILE

## **POPULATION**

The Estimated Residents:

## **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Makgoba Kgopa	Ward 25
Nolwazi Tati	Ward 26
Lucky Mabaso	Ward 65
Satchmo Mxabangeli	Ward 66
Masele Madihlaba	Ward 67

## **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	24
Police Stations	1
Medical Institutions	5
Libraries	1
Multi-Purpose	0
Parks	3
SASSA	1
Mall	0
Swimming Pools	1
Halls	1
Shopping Centers	0

## **1.8 HUMAN SETTLEMENT**

## ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

<ul style="list-style-type: none"> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care; High unemployment and poverty concentration areas;</li> </ul>	
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## 1.4 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Ward 25, 26, 65, 66 and 67	Most streets on these ward s have been upgrades using AS and When.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Ward 25, 26, 65, 66 and 67 Un availability of funds,	All outstanding streets will be implemented under the As and When contracts

## 1.17 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Services	<p>The state of the art Joy Clinic was launched and operationalised in April 2014.</p> <p>In addition all the Phillip Moyo Community Health Centre started rendering (24-Hour Services) in May 2011.</p>

## 1.18 DISASTER AND EMERGENCY MANAGEMENT SERVICES

## ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.19 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	The Department has established Job Centre in partnership with NYDA.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Limited internal administrative capacity, Low absorption rate and funding constraints	The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.

## 1.20 TRANSPORT PLANNING AN PROVISIONING

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
The residents in this area have raised challenges on the availability of Public Transport.	<p>The Department will be undertaking feasibility studies on the construction of Public Transport Facilities throughout the City and Etwatwa is one of the identified areas.</p> <p>The Department has a Budget of R80 million in 2014/15 and 2015/16 respectively allocated for procurement of buses. This area is one of the priority areas that are targeted to receive some of these buses.</p>

## 1.21 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"> <li>• Illegal dumping is attended on hot spot schedule managed by the department</li> <li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li> <li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	<p>Intensify education and awareness on Illegal dumping eradication plan.</p> <p>Introduction of recycling initiatives in the areas to discourage illegal dumping activities.</p>



## GERMISTON WARD PROFILE

### POPULATION

The Estimated Residents: **121857**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Councillor Humphreys, Jill	Ward 20
Councilor Campbell, Tania Lynette	Ward 21
Councilor Xakambana, Mbuyiseli	Ward 35
Councilor Swanepoel, Christiaan Daniel	Ward 36
Councilor Kriek, Michael Van Niekerk	Ward 39
Councilor Msweli, Mandisa	Ward 41
Councilor Rutherford, Ashley	Ward 92
Councilor Sibidli, Lindiwe Primrose	Ward 93

### FACILITIES

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	40
Police Stations	4
Medical Institutions	6
Libraries	4
Multi-Purpose	1
Parks	7
SASSA	1
Mall	1
Swimming Pools	2
Halls	4
Shopping Centers	25

## 1.9 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeupoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul> <p>The Department has commenced with the implementation of the Germiston Urban Renewal Project and this includes the construction of rental units in the CBD of Germiston.</p>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> </ul>

<ul style="list-style-type: none"> <li>Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	<ul style="list-style-type: none"> <li>Fight poverty and not the poor</li> </ul>
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## 1.22 WATER AND SANITATION

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
WATER AND SANITATION	Installation of communal stand pipes for informal settlements: Delmore, Jerusalem and Angelo-ward 33
	Refurbishment of water borne toilets at Dukathole informal settlement. Ward 35
	Decommissioning of Butch Jantjies and St Anthony sewer pump stations in Reiger Park-Ward 34

### CHALLENGES

CHALLENGES (EXTERNAL COMMUNITY-BASED)	POSSIBLE INTERVENTIONS
e.g. grey water at informal settlements that may cause possible sinkholes	e.g. develop a drainage system to catch access water

Theft of brass water meters in the Primrose Area	All water meters to be replaced with certified plastic water meters
Dilapidated infrastructure, particularly outfall sewers and steel pipes along wetlands	Will be replaced, some are already in the process of being replaced, e.g. Dekema outfall sewer
Theft of steel sewer manhole covers	Replacement of all manhole covers with concrete and ductile iron covers

## 1.4 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS			
	WARD	AREA	ROAD	PROGRESS
	40	Roodekop.	Bevan Road	Construction underway Will be completed 2014/15

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Grey water at informal settlements that may cause potholes and pollution of natural water cause possible sinkholes	Develop a drainage by wastewater system to catch access water
Pothole Maintenance.	Turnaround time of pothole repairs must improve. Implement complaints system for better control.
Backlog on stormwater maintenance and construction.	Turnaround time of stormwater complaints must improve. Implement complaints system for better control.
Theft of manhole covers and railway siding material and vandalism of signs	Use alternative type of materials.

## 1.23 FINANCE

### CHALLENGES

DEPARTMENT	CHALLENGES
The debt collection tender came to an end on 30 June 2013. This has the implication that all accounts previously handed over will be reversed.	The corporate office is in the process of appointing new service providers to assist in the process.
Renovations currently underway at the main centre in Germiston. Renovations relates to the refurbishment of the rates hall. Work expected to be completed on 27 February 2014.	Client are requested to bear with us during this period

## 1.24 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Services	Polio and Measles Campaign was conducted in June 2013 and all targets provided by Province were exceeded.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
1. Illegal informal businesses i.e. spazas, mechanical & spray painting and shebeens. Poor cooperation/ consistence from the relevant departments.	1.1 Department of City Development: Enforce conditions/ By-Laws to all the illegal businesses. 1.2 EMPD: Consistent By-Law enforcement for all illegal shebeens/ Taverns incorporation with Liquor Board.

<p>2. Inconsistent refuse removal and illegal dumping resulted into the breeding and harbourage of rodents.</p> <p>3. Overgrown conditions on council &amp; Provincial Government properties and private owned stands which are likely to attract rodents.</p>	<p>2.1 Waste Management Services: Implement a sustainable consistent refuse removal system.</p> <p>2.2 EMPD: Implement By-law enforcement to all transgressors.</p> <p>Metro Parks: To implement a sustainable consistent grass cutting program on council properties including the pavements. Provincial Government: To maintain their properties.</p>
<p>4. Clients arriving at the Primary Health Care Facilities long before opening time.</p>	<p>Plans are underway to implements a booking system in future to manage long queues.</p>

### 1.39 ECONOMIC DEVELOPMENT

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Furthermore to the efforts of the job Creation Battle plan, a Youth Desk has been established in Benoni to assist the youth in the Germiston area. This initiative is also done to bring close, the NYDA to the youth.

#### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Limited internal administrative capacity, Low absorption rate and funding constraints	The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.

**1.25 DISASTER AND EMERGENCY MANAGEMENT SERVICES  
ACHIEVEMENTS**

DEPARTMENT	ACHIEVEMENTS
<p><b>DEMS</b></p>	<p>In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.</p>
	<p>As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.</p>
	<p>The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.</p>
	<p>During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created</p>
	<p>During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.</p>
	<p>The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.</p>
	<p>The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.</p>
	<p>The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.</p>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.26 FINANCE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
FINANCE	Collection Levels per ward is attached for ease of reference. The Germiston CCA has managed to maintain a collection percentage of above 93% for the last quarter in the 1213 financial Year.
	There has been a recorded decrease in the number of interims levied against consumer accounts.
	A total of 22363 notices were sent out to defaulting clients. A total of 16944 disconnections issued against those accounts identified to being in arrears.
	The new building is completed and it anticipated that the finance department and other involved department will occupy the new building as of 1 August 2013



## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
The debt collection tender came to an end on 30 June 2013. This has the implication that all accounts previously handed over will be reversed.	The corporate office is in the process of appointing new service providers to assist in the process.

## 1.27 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
WASTE MANAGEMENT	Development of Weltevreden Waste
	Waste removal at State-Mine and grading the grading the area reduce rodent infestation
	Management and maintenance of mini dumping sites
	Issuing of bins at State-Mine informal settlement

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping in the area	Intensify education and awareness on illegal dumping eradication plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.

## KATLEHONG 1 CCA WARD PROFILE

### **POPULATION**

The Estimated Residents: **209 466**

### **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Clr M. Maluleke	40
Clr F. Mahloma	48
Clr J. Makaleng	49
Clr E. Ndimma	50
Clr T. Rampai	51
Clr J. Maduna	55

### **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	28
Police Stations	1
Medical Institutions	4
Libraries	2
Multi-Purpose	0
Parks	12
SASSA	0
Mall	0
Swimming Pools	1
Halls	2
Shopping Centers	2

## KATLEHONG 2 WARD PROFILE

### POPULATION

The Estimated Residents: 224 058

### WARD COUNCILLORS

WARD COUNCILORS	WARDS
Councilor Tebogo Maama	59
Councilor Cecil Komane	60
Councilor Teboho Letsoha	61
Councilor Grace Sibeko	62
Councilor Nkosinathi Shabalala	63
Councilor Johannes Matabane	101

### FACILITIES

FACILITIES	QUANTITY
Schools	17
Police Stations	2
Medical Institutions	07
Libraries	1
Multi-Purpose	0
Parks	17
SASSA	1
Mall	1
Swimming Pools	0
Halls	1
Shopping Centers	0

## 1.10 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeupoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

<ul style="list-style-type: none"> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care; High unemployment and poverty concentration areas;</li> </ul>	
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## 1.4 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS					
ROADS AND STORMWATER	The progress on the CAPEX 2013/14 can be summarized as follows:					
	Title	Total Budget 2013/2014	Expenditure to Date R	Turnkey/ EPWP	Ward	Comments / Motivation
	<b>KATLEHONG CCA 1</b>					
	Stormwater master plan implementation in Katlehong	R 4 500 000	4 394 331	YES	48, 49	Completed
	Roads on Dolomite	R 5 000 000	5 000 000	YES	48, 50, 51	Completed
Sidewalks General (Katlehong CCC)	R 500 000	498 673	YES	40, 48-51, 55	Completed	

Tertiary Roads in Katlehong	R2 300 000	2 300 000	YES	55,	Completed
Rondebult/ Buhlepark	R5 000 000	4 989 900	Yes	40	Completed

<i>Title</i>	<i>Total Budget 2013/2014</i>	<i>Expenditure to Date R</i>	<i>Turnke y/ EPWP</i>	<i>Ward</i>	<i>Comments / Motivation</i>
<b>KATLEHONG CCA 2</b>					
Sidewalks General (2 Katlehong CCC)	R500 000	496 337	YES	59-63, 101	Completed
Stormwater master plan implementation in Katlehong	R 4 100 000	4 066 767	YES	59-63, 101	Completed
Tertiary Roads in Katlehong	R 6 700 000	6 700 000	YES	69, 60, 61	Completed
<i>Tertiary Roads South</i>	R 8 000 000	7 193 447	YES	62, 63, 101	Ward 62 not completed
<i>Stormwater in Palm Ridge</i>	R 2 500 000	2 500 000	Yes	61	Completed
Low Cost Housing	14 500 000	14 354 112	Yes	61	Completed

### 1. ROAD CONSTRUCTION

The progress on the construction of streets is as follows:

	<b>WARD</b>	<b>CLR</b>	<b>AREA</b>	<b>STREET</b>	<b>Consortia</b>	<b>STATUS</b>
	40	Maluleke	KAL	No Name Rd 1	Superway	Completed
	40	Maluleke	KAL	No Name Rd 2	Superway	Completed
	40	Maluleke	KAL	No Name Rd 3	Superway	Completed
	40	Maluleke	Roodekop 31	Mabuya	Superway	Completed
	40	Maluleke	Roodekop 31	Dipela & Kagiso	Superway	Completed
	40	Maluleke	Roodekop 31	Mamelo	Superway	Completed
	40	Maluleke	Roodekop 31	Moholodi	Superway	Completed
	40	Maluleke	Roodekop 31	Bophirima	Superway	Completed
	40	Maluleke	Roodekop 31	Lepele & Morubusi	Superway	Completed
	40	Maluleke	Roodekop 31	Matakalatsane	Superway	Completed
	48	Mahloma	Moseleki East	Magobiane	Boitshoko	Completed
	48	Mahloma	Ndlazi	Nkoebe	Boitshoko	Completed
	50	Ndima	Moshoeshoe	No Name	Boitshoko	Completed
	51	Rampai	Tshongweni	Monde School	Gorogang	Completed
	51	Rampai	Nhlapo	No Name	Seletje	Completed

	55	Maduna	Radebe	Matlango	Seletje	Completed
	55	Maduna	Radebe	Mlangeni	Seletje	Completed
	55	Maduna	Radebe	Chiya	Seletje	Completed
	59	Maama	Monise	Kghotsi	Superway	Completed
	59	Maama	Likole	No Name 1	Superway	Completed
	59	Maama	Likole	No Name 2	Superway	Completed
	59	Maama	Monise	House 33	Superway	Completed
	59	Maama	Kwanele	No name 1	Motaung	Completed
	59	Maama	Kwanele	No name 2	Motaung	Completed
	59	Maama	Kwanele	No name 3	Motaung	Completed
	60	Komane	Ramakonopi East	No Name 1	Superway	Completed
	60	Komane	Ramakonopi East	No Name 2	Superway	Completed
	60	Komane	Ramakonopi East	No Name 3	Superway	Completed
	60	Komane	Ramakonopi East	No Name 1	Bhuzaphi	80% completed
	60	Komane	Ramakonopi East	No Name 2	Bhuzaphi	80% completed
	60	Komane	Ramakonopi East	No Name 3	Bhuzaphi	80% completed
	60	Komane	Ramakonopi East	No Name 4	Bhuzaphi	45% completed
	61	Letsoha	Zonkezizwe	35 <sup>th</sup> Street	Superway	Completed



	61	Letsoha	Zonkezizwe	56 <sup>th</sup> Street	Superway	Completed	
	61	Letsoa	Zonkezizwe	20 <sup>th</sup> Avenue	Superway	Completed	
	61	Letsoha	Palm Ridge 8	Tomato	Seletje	Completed	
	61	Letsoha	Palm Ridge 8	Patate	Seletje	Completed	
	61	Letsoha	Palm Ridge 8	Potato	Seletje	Completed	
	61	Letsoha	Palm Ridge 8	Seabata	Seletje	Completed	
	61	Letsoha	Palm Ridge 8	Umholo	Seletje	Completed	
	61	Letsoha	Palm Ridge 8	Tshukudu	Seletje	Completed	
	61	Letsoha	Palm Ridge 8	Nkwe	Seletje	Completed	
	61	Letsoha	Palm Ridge 8	Lemphodi	Seletje	Completed	
	62	Sibeko	Zonkezizwe	10 <sup>th</sup> Street	Seletje	Completed	
	62	Sibeko	Moleleki 1	Marumo	Seletje	Completed	
	62	Sibeko	Zonkezizwe 2	No name 1	Seletje	Completed	
	62	Sibeko	Zonkezizwe 2	No Name 2	Seletje	Completed	
	62	Sibeko	Zonkezizwe 2	No name 3	Seletje	Completed	
	62	Sibeko	Zonkezizwe 2	No Name 4	Seletje	Completed	
	62	Sibeko	Zonkezizwe 2	No Name 5	Seletje	Completed	
	62	Sibeko	Zonkezizwe 2	No Name 6	Seletje	Completed	

	63	Shabalala	Katlehong South	Siera Leone	Superway	Completed
	63	Shabalala	Katlehong South	Gambia	Seletje	Completed
	63	Shabalala	Katlehong South	Malawi	Seletje	Completed
	101	Matabane	Likole 1	Moduwane	Motaung	Completed
	<b>1. <u>STORMWATER</u></b>					
	The progress on stormwater projects are as follows:					
	<b>WARD</b>	<b>CLR</b>	<b>AREA</b>	<b>STREET</b>	<b>Consortia</b>	<b>STATUS</b>
	48	Mahloma	Palime	Poole	Puledi	Completed
	49	Makaleng	Phooko	Poole	MMA	Completed
	61	Letsoha	Palm Ridge 8	Tomato	Seletje	Completed
	63	Shabalala	Katlehong South	Sierra Leone	Superway	Completed

## 1.8 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
DEMS	The Zonkizizwe Fire Station has been completed and operationalized. The recently operationalized fire station will service the community of Zonkizizwe, Katlehong 2 and a back-up for Palmridge and Katlehong 1.

	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serves the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> </ol>	<ol style="list-style-type: none"> <li>1 An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> </ol>

3. Communities still call wrong numbers for emergencies.	<p>2 Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</p> <p>3 For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</p>
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## 1.9 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Furthermore to the efforts of the job Creation Battle plan, a Youth Desk has been established in Katlehong to assist the youth in the Katlehong area. This initiative is also done to bring close, the NYDA to the youth.

## 1.10 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"> <li>• Illegal dumping is attended on hot spot schedule managed by the department</li> <li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li> <li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li> <li>• Implementation of a fixed calendar refuse collection system.</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
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Illegal dumping

Intensify education and awareness on Illegal Dumping eradication plan.  
Introduction of recycling initiatives in the areas to discourage illegal dumping activities.

## KEMPTON PARK WARD PROFILE

### AREA POPULATION

The Estimated Residents : 204 058

### WARD COUNCILLORS

<b>WARDS</b>	<b>NAMES</b>
Clr Ndala Sibanyoni	Ward 13
Clr Joey Roos	Ward 15
Clr Jaco Terblanche	Ward 16
Clr Johann Jordaan	Ward 91
Clr Pieter Henning	Ward 100
Clr Tracey Butler	Ward 17

### FACILITIES

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	40
Police Stations	4
Medical Institutions	1
Libraries	3
Parks	37
Mall	5
Swimming Pools	2
Halls	4
Shopping Centers	28

## 1.11 Energy

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
ENERGY	Installed 42 Street Lights at Various Areas around Kempton Park (21 at Terenure Street, 9 at Stanley Road, 5 at Rokewood Street and 7 in Beukes Street)
	Inspection of average 20 000 street lights on a monthly basis.
	Electrification of 10 Houses at Farm Erasmus 1. (100% Complete)
	Stabilised the electricity supply to Birchleigh North and Norkem Park Areas through refurbishment of MV Cables.
	Project in progress to refurbish MV Cables at Glen Marais to stabilise the electricity supply. (Target December 2013)
	Refurbishment of MV Metalclad Switchgear at Witfontein Substation.
	Approx. 200 street lights refurbished from overhead line to underground cable network in Bredell.
	Provision of New Switching Station to supply New Witfontein Industrial Area.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Sporadic excavation and theft of street light cables in various areas.	EMPD to monitor the places.
Theft of copper in Substations and cable theft.	EMPD to monitor the places.

## 1.4 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeupoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>
	1318 RDP Houses were built in Esselen Park Ext 3
	Monitoring mechanism in place, whistle blowers within the settlements
	A project has been identified in Pomona

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>



<ul style="list-style-type: none"> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care; High unemployment and poverty concentration areas;</li> </ul>	
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## ROADS AND STORMWATER

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Grey water at informal settlements that may cause potholes and pollution of natural water cause possible sinkholes	Develop a drainage by wastewater system to catch access water
Pothole Maintenance.	Turnaround time of pothole repairs must improve. Implement complaints system for better control.
Backlog on stormwater maintenance and construction.	Turnaround time of stormwater complaints must improve. Implement complaints system for better control.
Theft of manhole covers and railway siding material and vandalism of signs	Use alternative type of materials.

## 1.12 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	Fencing erected at Barnard Stadium, Kempton Tennis, Bonaero 74 soccer and Birch Acres Soccer in Kempton Park.

	Informal soccer ground in Birch Acres graded
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### 1.13 HEALTH AND SOCIAL SERVICES

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Service	Operationalization of the Prototype Early Learning Centre and the Day Care Centre for Older Persons.
	Completed project – Old Age Home
	Programmes for all target groups
	A Youth friendly Unit in Phomolong Clinic.

#### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Overcrowding at the Kempton Park Civic and Bonaero Park Clinics	New Kempton Park and Bonaero Park Clinics are planned for 2017/18

### 1.14 DISASTER AND EMERGENCY MANAGEMENT SERVICES

#### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
DEMS	Constructed DMC Regional Office in Ward 17, which will service the Kempton Park, Edenvale and Tembisa Area
	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.

	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
1 Illegal mining incidents resulting in fatalities	1 An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.
2 Residential fires; especially at Informal Settlements resulting in fatalities.	2 Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.
3 Communities still call wrong numbers for emergencies.	3 For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911

## 1.15 Finance

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Finance	Collection rate for the past financial year (2012/2013) was 98.2% for Kempton Park and Tembisa area. This collection rate Compares favourably with the overall Collection rate of the EMM being 92.14%.
	Meter reading errors less than 5% with newly appointed meter reader contractor. Therefore the majority of statements issued to consumers are correct.
	The delivery of final notices to properties within the North East region was improved to now include photos taken of delivery of the notice placement and of the property, with the corresponding G.P.S coordinates. This will ensure that residents are able to receive additional valid proof of delivery before disconnections.

## 1.16 EMPD

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• Illegal use of properties for party venues contributing to noise pollution and complaints</li> <li>• Over population of properties</li> <li>• Increased amount of prostitution &amp; drugs</li> <li>• Increasing number of traders with limited space</li> <li>• Heavy duty trucks invading residential areas</li> <li>• Increase number of vagrants in Kempton Park</li> <li>• Departments need to take the above mention very serious and start assist us in this regard</li> </ul>	<p>These problems are dealt with on a regular basis. In order to get a successful conviction regarding noise, the Environmental Health Department will assist with the noise measurement.</p> <p>Overpopulation on properties is best dealt with by the Infrastructure Department. The problem of drugs, prostitution and vagrants is dealt with on an ongoing basis. Joint operations are conducted with the SAPS on a regular basis.</p> <p>Planning regarding the extension/refurbishment of Edleen precinct is on the 2014/2015 budget and should be completed in 2016.</p>

<ul style="list-style-type: none"> <li>To start building the Edleen Precinct soon</li> </ul> <p>To appoint a second sister to assist in the Evidence Center</p>	<p>Applicants for the nursing sisters have closed. A short listing process is underway. Appointments should be made shortly</p>
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## 1.17 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	<p>Ekurhuleni Business Facilitation Network Centre established and operationalised. Since the establishment of the Ekurhuleni Business Facilitation Network, partnerships have been secured with Da Vinci University, SEDA Ekurhuleni Branch, SEFA, Anglo Platinum, Business Place, New Generation Mindset and Microsoft BizSpark Mobile App Incubator has been established. Added to this Over 10 strategic investment projects have been facilitated through the Investment centre in Kempton Park. 5 years Strategic Implementation Plan towards the Ekurhuleni Aerotropolis Master Plan has been developed.</p>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<p>The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to</p>	<p>Facilitate strategic partnerships with the private sector and other state entities.</p>

the incentive offered by the EMM, whereas very few are willing to commit their own funds.	
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## 1.18 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<p>Illegal dumping is attended on hot spot schedule managed by the department</p> <p>Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</p> <p>EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</p> <p>Implementation of a fixed calendar refuse collection system.</p>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	<p>Intensify education and awareness on illegal dumping eradication plan.</p> <p>Introduction of recycling initiatives in the areas to discourage illegal dumping activities.</p>

## KWA-THEMA WARD PROFILE

### **POPULATION**

The Estimated Residents: **195 530**

### **WARD COUNCILLORS**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Clr George Vilakazi	Ward 74
Clr Wilson Busakwe	Ward 77
Clr Thoko Radebe	Ward 78
Clr Ivy Nkosi	Ward 79
Clr Dora Mlambo	Ward 80
Clr Mthumeleni Nditha	Ward 81

### **FACILITIES**

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	31
Police Stations	01
Medical Institutions	05
Libraries	01
Multi-Purpose	
Parks	02
SASSA	01
Mall	01
Swimming Pools	01
Halls	01
Shopping Centers	01

## 1.11 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeupoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>



<ul style="list-style-type: none"> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care; High unemployment and poverty concentration areas;</li> </ul>	
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## 1.19 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health & Social Development Department	The new state of the art White City Clinic was launched and operationalised in April 2014.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<b>Health &amp; Social Development Department:</b> Overcrowding at the Selepo Thema Clinic	A new Selepo Thema Clinic is planned for 2016/17 to replace the existing small health facility.

## 1.20 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS

<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.40 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Furthermore to the efforts of the job Creation Battle plan, a Youth Desk has been established in Kwa-Thema to assist the youth in the area. This initiative is also done to bring close, the NYDA to the youth.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.	Facilitate strategic partnerships with the private sector and other state entities.

## ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Ward 80	Roads are complete Traffic signal installed at Kgaswane & Majola new pay neville

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Ward 74, 77, 78, 79 and 81 Un availability of funds,	Is on-going, the will be implemented under the As and When Contracts.

## NIGEL WARD PROFILE

### POPULATION

The Estimated Residents: ±38 319

### WARD COUNCILLORS

WARD COUNCILORS	WARDS
Mr Wally Labuschagne	Ward 88
Ms Tiny Mabena	Ward 98

### FACILITIES

FACILITIES	QUANTITY
Schools	10
Police Stations	03
Medical Institutions	03
Libraries	03
Multi-Purpose	00
Parks	13
SASSA	01
Mall	01
Swimming Pools	02
Halls	03
Shopping Centers	02

## 1.12 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

<ul style="list-style-type: none"> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	
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## 1.5 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	<ol style="list-style-type: none"> <li>1. The upgrading of the Alra Park swimming pool is nearing completion and should be ready early in the 2014 swimming season.</li> <li>2. The upgrading and repairs of air conditioners in the Alra Park and Nigel Libraries were initiated. To be completed end August 2014.</li> </ol>

## 1.6 HEALTH AND SOCIAL SERVICES

### 2 ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Services	<p>The new state of the art Alra Park Ext 3 Clinic was launched and operationalised in April 2014.</p> <p>In addition the new Nigel Clinic was built in 2008.</p>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<p>Health &amp; Social Development Department: Discontinuation of health services at the old Alra Park Clinic as a replacement clinic was built and the existing old clinic does not comply with the National core Standards for health facilities. The community held a protest action when the clinic was first to be closed.</p>	<p>The health services at the old Alra Park Clinic will be discontinued as the existing building does not meet the minimum standards for health facilities. The attendance has been monitored and fluctuates around 1 500 which does not warrant the continuation of the services. The existing building will be utilised by the Social Development Division to render social services. The closure will occur after consultation with the ward Councillor.</p>

## 2.5 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<p><b>DEMS</b></p>	<p>In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.</p>
	<p>As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.</p>
	<p>The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.</p>
	<p>During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created</p>
	<p>During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These</p>



	professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.41 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	The municipality was able to secure a commitment for the development of the 1st PRASA-Gibela Consortium Rolling Stock Plant in Ekurhuleni to the total value of R51b.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.	Facilitate strategic partnerships with the private sector and other state entities.

## 1.6 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	Illegal dumping is attended on hot spot schedule managed by the department Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	Intensify education and awareness on illegal dumping eradication plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.



## SPRINGS WARD PROFILE

### POPULATION

Estimated at +-80 776 Residents

### WARD COUNCILLORS

WARD COUNCILORS	WARDS
Clr Ramesh Sheodin	Ward 72
Clr Dean Stone	Ward 75
Clr Shadow Shabangu	Ward 76

### FACILITIES

FACILITIES	QUANTITY
Schools	21
Police Stations	02
Medical Institutions	04 clinics and 5 Hospitals
Libraries	02
Multi-Purpose	0
Parks	20
SASSA	01
Mall	02
Swimming Pools	02
Halls	06
Shopping Centres	06

## 2.6 ENERGY

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Energy	An amount of R7 Million were spending on street lights all the areas.
	Wit Road concrete pole
	K161 Rehabilitation concrete poles
	Tonk Meter Road rehabilitation
	Springs West Road

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Increase police visibility on remote streets	
Electronic sensors for any streetlight vandalism	

## 2.7 WATER AND SANITATION

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
WATER AND SANITATION	Upgrading of sewer line in Casseldale
	Upgrading of South Eastern Outfall sewer in Selcourt
	The normal line functions of the department are still attended to on a daily basis on there are no backlogs in any application

### CHALLENGES

CHALLENGES (EXTERNAL COMMUNITY-BASED)	POSSIBLE INTERVENTIONS
Theft of cast iron manhole covers still occurs	

## 1.13 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>
	<ul style="list-style-type: none"> <li>• Installation of pre-paid meters at rental complexes Toekoms, Olympia Palms, Awendgloed, Rusoord, Markville, Presidentia 1 &amp; 2, Molendam.</li> <li>• Installation of solar geysers at rental complexes, Toekoms, Olympia Palms, Awendgloed, Rusoord, Markville, Presidentia 1 &amp; 2, Molendam.</li> <li>• Provision of as/when maintenance &amp; repairs is by the Housing departments budget.</li> </ul>
	<ul style="list-style-type: none"> <li>• Payneville Ext 3 known as Gugulethu/Everest 3031 families has own toilets and communal taps. 686 families to benefit in situ.</li> <li>• 1100 families from Payneville Ext 3 to be relocated to Payneville Ext1</li> <li>• 420 formal toilets have been constructed at Payneville Ext1 as part of phase 1</li> <li>• Pegging of stands has also commenced at Payneville Ext1</li> </ul>
	<ul style="list-style-type: none"> <li>• 107 families from Skoon Plaas to be relocated to Payneville Ext 1.</li> </ul>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

## 1.4 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
ROADS AND STORMWATER	Maintained Road markings various locations.
	- <b>Construction of Zwelithini street, Rolihlahla street and Rarane street in Payneville</b>

	<ul style="list-style-type: none"> <li>- Construction of Tanzania road in Slovopark</li> <li>- Construction of Sperwer road, Fiscant road and Kraanvoel street in Daggafontein</li> </ul>
	<ul style="list-style-type: none"> <li>- Construction of Serwer road stormwater system</li> </ul>

## 2.8 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	Refurbishment of Bakerton Hall – (100% complete)
	Fencing of Springs Community Centre – (100% complete)

## 2.9 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HEALTH AND SOCIAL SERVICES	Launch and operationalization of the state of the art Springs Clinic which replaced the old First Avenue Clinic during 2012/13 financial year.
	Support and monitoring visits undertaken to early Childhood Development Centres.
	Provision of capacity building to ECD Practitioners through training for ECD level 1 to level 4 training programme including programmes on managing the ECD centres.
	Regular support and monitoring visits undertaken to drop in centres, soup kitchens and aftercare organisations.
	Career exhibition conducted for the learner of Kwa-Thema High Schools. Young people attend job summit in Alberton and those who are unemployed register names for possible future employment.



	<p>Implementation older persons Act roll out done to older person's organisations and older persons in the community.</p> <p>Facilitation of literacy programme for elder persons – Kharigude classes (ABET).</p>
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Non-compliance of ECDs to Health and Social Development requirements and by-laws (legislation).	<ul style="list-style-type: none"> <li>Capacity building workshops are continuously to equip ECD practitioner on Norms and Standards for ECD and compliance with Health legislation</li> </ul>
Some of the ECD Practitioners and Principals do not possess basic qualification certificates running ECD's or other required qualifications for managing the ECD's. Problem of accessing land for running the centre.	<ul style="list-style-type: none"> <li>The department partnered with Early Childhood Development Institute (ECDI) for training of ECD practitioners on ECD Level 4 training accredited cause</li> <li>Non-Accreditation courses implemented to ensure provision of stimulation within the centre</li> </ul>
Non compliance of the centres to health city planning and social development legislation for running centres. Problem of accessing land for running the centres.	<ul style="list-style-type: none"> <li>Consultation session done with City Development to review Town Planning for crèches</li> </ul>
Poor turn up of some of the schools and some of the exhibitions.  Problem of youth unemployment was evident and through serious long queues of young people registering for employment during the event.	<ul style="list-style-type: none"> <li>Various activities and events are held to improve on the job creation of youth in specific such as:</li> <li>Engage with the district of education to allow learners to participate in exhibition.</li> <li>Intensify capacity building on skills development focusing on unemployed youth.</li> <li>Exhibition to be conducted at sub-region level</li> </ul>

## 2.10 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 2.11 FINANCE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
FINANCE	<p>We are currently busy with the Pensioners rebate, pensioners had to apply for the rebate</p> <p>We approved 95 indigents.</p>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Customers complain about the high billing	Billing is done according to promulgated tariffs. "High billing" is as a result of high consumption.
We have done 765 disconnections in Springs	This is done according to Council's policy. Disconnections area as a result of an account in arrears.
Payment Level - 95.59%	No intervention necessary - payment level above 93%.
The new meter reading company are doing their level best in obtaining readings, we are still facing the challenge were	The challenge to move meters to the outside is the responsibility of the

meters are inside the property and the meter reading company don't have access, the project of moving the meters to the outside is still on-going, and we normally request those clients to phone in their readings as we are using interims on those accounts.	Energy department who is currently busy with the project.
We have done 765 disconnections in Springs	

## 1.42 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	Due to the revitalization of the Fresh Produce Market and new marketing strategies implemented, more buyers were attracted to the market. The Sales Turnover per month has increased from R26 Million to R30 Million on average. This is expected to increase up to R40 Million per month by June 2015. 400 new trade or buyers were recruited to the Spring Fresh Produce Market.

### CHALLENGES

DEPARTMENT	CHALLENGES
The EMM' ability to place young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.	Facilitate strategic partnerships with the private sector and other state entities.

## 1.5 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
ROADS AND STORMWATER	<p>Maintained Road markings various locations.</p> <ul style="list-style-type: none"> <li>- Construction of Zwelithini street, Rolihlahla street and Rarane street in Payneville</li> <li>- Construction of Tanzania road in Slovopark</li> <li>- Construction of Sperwer road, Fiscant road and Kraanvoel street in Daggafontein</li> <li>- Construction of Serwer road stormwater system</li> </ul>

## 2.12 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
WASTE MANAGEMENT	<p>Illegal dumping is attended on hot spot schedule managed by the department</p> <p>Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</p> <p>EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</p> <p>Implementation of a fixed calendar refuse collection system.</p>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	Intensify education and awareness on illegal dumping eradication plan.

The single biggest challenge is to prevent the illegal dumping of Solid waste. The only solution is for communities to take ownership of the areas where they reside.

Intensify education and awareness on illegal dumping eradication plan.

## TEMBISA 1 WARD PROFILE

### POPULATION

The Estimated Residents: **511 655**

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Clr Vusi Shabalala	Ward 1
Clr Sylvia Nhlabathi	Ward 2
Clr Dimakatso Sebilane	Ward 3
Clr Lesetja Mohlapamaswi	Ward 4
Clr Thema Sebola	Ward 7
Clr Pheladi France Mooko	Ward 89

### FACILITIES

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	5
Police Stations	03
Medical Institutions	05

## TEMBISA 2 WARD PROFILE

### POPULATION

The Estimated Residents: **900000**

### WARD COUNCILLORS

<b>WARD COUNCILORS</b>	<b>WARDS</b>
Moeketsi Mvalo	Ward 05
Zacharia Mpongose	Ward 06
Mncedisi Lugongolo	Ward 08
Sindi Mwelase	Ward 09
Peter Mokgethoa	Ward 10
Wiseman Ndizani	Ward 14
Obed Sekgobela	Ward 90

### FACILITIES

<b>FACILITIES</b>	<b>QUANTITY</b>
Schools	74
Police Stations	01 there is another completed and we await official opening
Medical Institutions	1 Hospital and 04 Clinics
Libraries	01
Multi-Purpose	03
Parks	11
SASSA	01
Mall	02
Swimming Pools	01 not in use due to a sink hole
Halls	03
Shopping Centers	N/A



## 1.4 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

<ul style="list-style-type: none"> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	
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## 1.5 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health & Social Development Department	The Winnie Mandela Clinic successfully implemented Medical Male Circumcisions in October 2011 which are conducted through health partners. It is anticipated that this programme will greatly reduce the deaths and complications associated with non-medical circumcisions.

## 1.3 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.

	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.4 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	The department has constructed two Township hubs in the Tembisa area, namely; Tembisa Business Park and Tembisa Fabrication Lab.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.	Facilitate strategic partnerships with the private sector and other state entities.

## 1.5 TRANSPORT PLANNING AND PROVISIONING

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Transport	Construction of IRPTN Route from Tembisa Via Kempton Park, OR Tambo International to Vosloorus has started.

## 1.6 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
WASTERMANAGEMENT	<ul style="list-style-type: none"> <li>• Illegal dumping is attended on hot spot schedule managed by the department</li> <li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li> <li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li> </ul>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	<p>Intensify education and awareness on illegal dumping eradication plan. Introduction of recycling initiatives in the area to discourage illegal dumping activities.</p>

## THOKOZA WARD PROFILE

### POPULATION

The Estimated Residents: 161672

### WARD COUNCILLORS

WARD COUNCILORS	WARDS
Clr Cassius Nkosi	Ward 52
Clr Nozipho Mabuza	Ward 54
Clr. Kate Sibongile Msibi	Ward 56
Clr Tiisetso Nketle	Ward 57
Clr Robert Pienaar	Ward 58

### FACILITIES

FACILITIES	QUANTITY
Schools	30
Police Stations	1
Medical Institutions	5
Libraries	2
Multi-Purpose	1
Parks	8
SASSA	1
Mall	1
Swimming Pools	2
Halls	4
Shopping Centres	4

## 1.7 Energy

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Electricity tripping due to overload	After meeting with the community the electricity has not been tripping in the past two weeks

## 1.8 SPORTS, RECREATION, ART AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	Air conditioners at Thokoza Library upgraded

## 1.14 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"><li>• The current waiting list has been converted to a housing demand database:</li><li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li><li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li><li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li><li>• The Leeupoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li></ul>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

## 1.9 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health & Social Development Department	The Phola Park Community Health Centre started rendering 24-Hour Primary Health care services in 2009 which has increased access to health care after hours and over week-ends.



	In addition the Dresser Clinic continuous to render extended service hours on Saturdays from 08:00 to 14:00.
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Overcrowding at the Phenduka Clinic which lacks the human capacity and is too small to accommodate the increased demand for service.	The building of a new clinic is under investigation. Plans are under way to increase the number of nurses working at the facility through the institutional review process.

### 1.10 DISASTER AND EMERGENCY MANAGEMENT SERVICES

## ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.

	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"> <li>1. Illegal mining incidents resulting in fatalities</li> <li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li> <li>3. Communities still call wrong numbers for emergencies.</li> </ol>	<ol style="list-style-type: none"> <li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li> <li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li> <li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li> </ol>

## 1.43 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	<p>The department has operationalized one of the best equipped Fabrication Laboratories by Moepshe street in the region for the youth of Thokoza to acquire skills on industrial fabrication.</p> <p>The department has also constructed a Traders Market for the upliftment of the informal economy</p>

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<p>The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.</p>	<p>Facilitate strategic partnerships with the private sector and other state entities.</p>

## 1.7 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS														
ROADS AND STORMWATER	<p><b><u>ROAD CONSTRUCTION</u></b></p> <p>The following roads to be constructed:</p> <table border="1" data-bbox="987 967 1832 1342"> <thead> <tr> <th data-bbox="987 967 1115 1007">WARD</th> <th data-bbox="1115 967 1370 1007">ROAD</th> <th data-bbox="1370 967 1832 1007">PROGRESS</th> </tr> </thead> <tbody> <tr> <td data-bbox="987 1007 1115 1094">52</td> <td data-bbox="1115 1007 1370 1094">Short lanes in Maphanga Section</td> <td data-bbox="1370 1007 1832 1094">Completed</td> </tr> <tr> <td data-bbox="987 1094 1115 1217">54</td> <td data-bbox="1115 1094 1370 1217">CDC in Mabona Street</td> <td data-bbox="1370 1094 1832 1217">Constructed up to point by Boitshoko complete 2014/5</td> </tr> <tr> <td data-bbox="987 1217 1115 1342">54</td> <td data-bbox="1115 1217 1370 1342">CDS in Simelane Street</td> <td data-bbox="1370 1217 1832 1342">Water pipe to be lowered before construction – will be done in new financial year</td> </tr> </tbody> </table>			WARD	ROAD	PROGRESS	52	Short lanes in Maphanga Section	Completed	54	CDC in Mabona Street	Constructed up to point by Boitshoko complete 2014/5	54	CDS in Simelane Street	Water pipe to be lowered before construction – will be done in new financial year
WARD	ROAD	PROGRESS													
52	Short lanes in Maphanga Section	Completed													
54	CDC in Mabona Street	Constructed up to point by Boitshoko complete 2014/5													
54	CDS in Simelane Street	Water pipe to be lowered before construction – will be done in new financial year													

	54	CDS in Magubane Street	Completed
	54	CDS in Pitso Street	Completed
	56	CDS in Mkwai Street	Constructed up to point by Boitshoko. Will complete 2014/15.
	56	CDS in Pitso Street	Two outstanding, Will complete 2014/15.
	56	CDS in Mabuya Street	Constructed up to point by Boitshoko , Will complete 2014/15.
	57	Ithusi Street	Construction underway. Will complete 2014/15.
	57	No Name 1	Completed
	57	No Name 2	Completed
	57	No Name 3	Completed
	57	No Name 4	Completed
	57	No Name 5	Completed
	58	Afrola Donga	Completed
<b><u>STORMWATER</u></b>			
Stormwater problem projects have been identified.			
	<b>WARD</b>	<b>PROJECT</b>	<b>PROGRESS</b>
	54	Katlehong / Thokoza canal	100% - Final phase

## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Grey water at informal settlements that may cause potholes and pollution of natural water cause possible sinkholes	Develop a drainage by wastewater system to catch access water
Pothole Maintenance.	Turnaround time of pothole repairs must improve. Implement complaints system for better control.
Backlog on stormwater maintenance and construction.	Turnaround time of stormwater complaints must improve. Implement complaints system for better control.
Theft of manhole covers and railway siding material and vandalism of signs	Use alternative type of materials.

## 1.11 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"> <li>• Illegal dumping is attended on hot spot schedule managed by the department</li> <li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li> <li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	Intensify education and awareness on illegal dumping eradication plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.

## TSAKANE CCA WARD PROFILE

### POPULATION:

Estimated No: **550 000**

WARD COUNCILLORS	WARDS
Clr Sphiwe Saul	Ward 82
Clr Shimane Kodisang	Ward 83
Clr Anna Mnguni	Ward 85
Clr Cluade Mabaso	Ward 99

### **FACILITIES**

Facilities	Quantity
Schools	20 Schools within the Catchment Area of the Tsakane CCC
Police Stations	1
Medical Institution	2 Clinics and 1 Hospital
Libraries	1 Tsakane Public Library
Multi- Purpose	1 Faranani Multi -Purpose Centre
Parks	6 ( 1 Formal Park and 5 Community Informal Park
SASSA	1
Mall	1
Swimming Pool	2 (Geluksdal and Faranani Multi-Purpose)
Halls	4 ( Tsakane / Faranani / Geluksdal Hall / Geluksdal Old Age Home)
Shopping Centers	3 ( Geluksdal X2) and Ndabezitha Street

## 1.4 HEALTH AND SOCIAL SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Health and Social Development	The state of the art Tsakane Ward 83 Clinic was launched in February 2012.

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Health & Social Development Department: Clients arriving at the Primary Health Care Facilities long before opening time.	Plans are underway to implement a booking system in future to manage long queues.

## 1.15 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"><li>• The current waiting list has been converted to a housing demand database:</li><li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li><li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li><li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li><li>• The Leeupoort Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li></ul>

## CHALLENGES

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## 1.12 DISASTER AND EMERGENCY MANAGEMENT SERVICES

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
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	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
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## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"><li>1. Illegal mining incidents resulting in fatalities</li><li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li><li>3. Communities still call wrong numbers for emergencies.</li></ol>	<ol style="list-style-type: none"><li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li><li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li><li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li></ol>

## 1.13 SPORTS, RECREATION, ARTS AND CULTURE

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
SRAC	Air conditioners at Tsakane library upgraded and maintained

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
The contractor appointed for the construction of the Tsakane library is currently on terms for non-performance..	Possible termination of the contractor and award to new contractor is currently under consideration.

## 1.44 ECONOMIC DEVELOPMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Economic Development	The Department identified 3 strategic land parcels for industrial and manufacturing sector, those were Labore Ext 1 and Withoke AH Estate. Dunnotar was identified as the 3rd strategic land parcel for the PRASA new

	rolling stock which required a unique site for the manufacturing of the new generation of passenger trains and that will accommodate the establishment of the supplier park.
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## CHALLENGES

DEPARTMENT	CHALLENGES
The EMM' ability to place these young people depends on strategic partnerships with the private sector and other institutions. Although the initial intention was to leverage the EMM funding to kick-start the placement programme, it was realised that companies tended to respond to the call due to the incentive offered by the EMM, whereas very few are willing to commit their own funds.	Facilitate strategic partnerships with the private sector and other state entities.

## 1.14 WASTE MANAGEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Waste Management	<ul style="list-style-type: none"> <li>• Illegal dumping is attended on hot spot schedule managed by the department</li> <li>• Cooperatives were established in informal settlements to attend to refuse collection and illegal dumping</li> <li>• EPWP also appointed to deal with illegal dumping and litter picking along the strategic routes</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
Illegal dumping	Intensify education and awareness on illegal dumping eradication plan. Introduction of recycling initiatives in the areas to discourage illegal dumping activities.

## VOSLOORUS WARD PROFILE

### POPULATION

The Estimated Residents: **195 000s**

### WARD COUNCILLORS

WARD COUNCILORS	WARDS
Clr Sammy Mohoaladi	Ward 44
Clr Saronal Malope	Ward 45
Clr Nomalanga Nonyane	Ward 46
Clr Richard Marhaqana	Ward 47
Clr Zoleka Njombolwana	Ward 64
Clr Themba Khumalo	Ward 95

### FACILITIES

FACILITIES	QUANTITY
Schools	23
Police Stations	1
Medical Institutions	2 HOSPITALS + 5 CLINICS
Libraries	1
Multi-Purpose	1
Parks	1
SASSA	1
Mall	1
Swimming Pools	1
Halls	3
Shopping Centers	4

## 1.16 HUMAN SETTLEMENT

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
HUMAN SETTLEMENT	<ul style="list-style-type: none"> <li>• The current waiting list has been converted to a housing demand database:</li> <li>• It is utilised as a planning tool for the prioritisation of households and individuals.</li> <li>• The EMM will reinforce the policy which allows for a percentage of all greenfields developments to include a percentage allocation for households qualifying and on the waiting list.</li> <li>• The council is undertaking an audit of all current council owned stands which will be put out as a consolidated bid for households with incomes and not having owned property earning between R3500 and above.</li> <li>• The Leeuwpoot Development will also allow for families on the waiting list to be provided an opportunity to access serviced stands</li> </ul>

### CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ul style="list-style-type: none"> <li>• The physical and socio-economic conditions differ from one settlement to another but in general the following can be more or less be found in all the Informal Settlements:</li> <li>• Land occupied illegally be it privately owned or state owned;</li> <li>• Lacks security of tenure</li> <li>• Organic settlements without any form of town planning logic and abnormally high densities;</li> </ul>	<ul style="list-style-type: none"> <li>• Despite these challenges we are of the view that the emergence of Informal Settlements is a reflection of the objective outcome of Urbanisation;</li> <li>• Ekurhuleni Metropolitan area forms part of the key strategic areas that account for major economic activity and thus attracting people to the City</li> <li>• Poor people do not migrate to poor places</li> <li>• Fight poverty and not the poor</li> </ul>

<ul style="list-style-type: none"> <li>• Situated in areas with various environmental challenges which make the settlements not habitable due to dolomite and flood planes;</li> <li>• Located in geographically marginalised areas and thus undermining efforts to integrate the poor in the City mainstream</li> <li>• Lacking in access to basic and decent services to sustain life in particular water, sanitation and energy and health care;</li> </ul> <p>High unemployment and poverty concentration areas;</p>	
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## 1.15 ROADS AND STORMWATER

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS																										
ROADS AND STORMWATER	<p><b>Roads construction.</b></p> <table border="1" data-bbox="887 863 1778 1391"> <thead> <tr> <th data-bbox="887 863 1068 928">WARD</th> <th data-bbox="1068 863 1400 928">AREA</th> <th data-bbox="1400 863 1778 928">ROAD</th> </tr> </thead> <tbody> <tr> <td data-bbox="887 928 1068 994">46</td> <td data-bbox="1068 928 1400 994">Vosloorus X 28</td> <td data-bbox="1400 928 1778 994">Kasane</td> </tr> <tr> <td data-bbox="887 994 1068 1059">46</td> <td data-bbox="1068 994 1400 1059">Vosloorus X 28</td> <td data-bbox="1400 994 1778 1059">Lundazi</td> </tr> <tr> <td data-bbox="887 1059 1068 1125">46</td> <td data-bbox="1068 1059 1400 1125">Vosloorus X 28</td> <td data-bbox="1400 1059 1778 1125">Kalinku</td> </tr> <tr> <td data-bbox="887 1125 1068 1190">47</td> <td data-bbox="1068 1125 1400 1190">Vosloorus X 28</td> <td data-bbox="1400 1125 1778 1190">Shakawe</td> </tr> <tr> <td data-bbox="887 1190 1068 1256">47</td> <td data-bbox="1068 1190 1400 1256">Vosloorus X 28</td> <td data-bbox="1400 1190 1778 1256">Shashe</td> </tr> <tr> <td data-bbox="887 1256 1068 1321">47</td> <td data-bbox="1068 1256 1400 1321">Vosloorus X 28</td> <td data-bbox="1400 1256 1778 1321">Sehitwa</td> </tr> <tr> <td data-bbox="887 1321 1068 1391">47</td> <td data-bbox="1068 1321 1400 1391">Vosloorus X 28</td> <td data-bbox="1400 1321 1778 1391">Serowe</td> </tr> </tbody> </table>			WARD	AREA	ROAD	46	Vosloorus X 28	Kasane	46	Vosloorus X 28	Lundazi	46	Vosloorus X 28	Kalinku	47	Vosloorus X 28	Shakawe	47	Vosloorus X 28	Shashe	47	Vosloorus X 28	Sehitwa	47	Vosloorus X 28	Serowe
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<b>Stormwater construction.</b>			
<b>WARD</b>	<b>AREA</b>	<b>STREET</b>	<b>PROGRESS</b>
44	Vosloorus X 1	Cintso	Construction underway. Will be completed 2014/15 financial year.
44	Vosloorus x 6	Kgogbadimo	Will be constructed 2014/15 financial year.
95	Vosloorus	Mahlangu	Construction underway. Will be completed 2014/15 financial year.

## **CHALLENGES**

<b>CHALLENGES</b>	<b>POSSIBLE INTERVENTIONS</b>
Grey water at informal settlements that may cause potholes and pollution of natural water cause possible sinkholes	Develop a drainage by wastewater system to catch access water
Pothole Maintenance.	Turnaround time of pothole repairs must improve. Implement complaints system for better control.
Backlog on stormwater maintenance and construction.	Turnaround time of stormwater complaints must improve. Implement complaints system for better control.
Theft of manhole covers and vandalism of signs	Use alternative type of materials.

## **1.16 DISASTER AND EMERGENCY MANAGEMENT SERVICES**

### **ACHIEVEMENTS**

<b>DEPARTMENT</b>	<b>ACHIEVEMENTS</b>
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<b>DEMS</b>	In our continuity effort to reduce fatal fires at informal settlements, the department enlisted and deployed 600 community members as part of Community Emergency Response Team (CERT) throughout all 119 informal settlements. These are temporary jobs.
	As part of our continued preparedness and readiness efforts to fight fires, the department managed to locate and maintain 43 205 fire hydrants throughout the City.
	The Fire Hydrants Maintenance Programme is an EPWP Programme that saw 208 temporary jobs created throughout the City.
	During 2013/2014 Financial Year, the department enrolled and deployed 400 Fire Brigade Reserve Force members throughout the City. These are Part-Time professional jobs created
	During 2013/2014 Financial Year, the department recruited and added 170 additional firefighter emergency care practitioners to its staff compliment. These professionals were deployed across all 28 fire stations throughout the City where additional staff was required.
	The department managed to procure and replaced 10 Specialized Emergency Vehicles. These vehicles are deployed throughout the 28 fire station as per need.
	The department expanded the Services and Information Call Centre located in Bedfordview to accommodate 50 more working spaces. This Call Centre serve the entire Metro area.
	The expansion of the Call Centre in Bedfordview saw 250 permanent jobs created.



## CHALLENGES

CHALLENGES	POSSIBLE INTERVENTIONS
<ol style="list-style-type: none"><li>1. Illegal mining incidents resulting in fatalities</li><li>2. Residential fires; especially at Informal Settlements resulting in fatalities.</li><li>3. Communities still call wrong numbers for emergencies.</li></ol>	<ol style="list-style-type: none"><li>1. An Illegal Mining Forum had been established to deal with this crime and communities are urged to report such activities to the Police.</li><li>2. Community Emergency Response Teams have been established at all Informal Settlements and communities are urged to cooperate with these teams in curbing these fires.</li><li>3. For any life threatening emergency; communities are urged to call the following numbers: 10177 (Toll free) or 011- 458 0911</li></ol>

## 1.17 TRANSPORT PLANNING AN PROVISIONING

### ACHIEVEMENTS

DEPARTMENT	ACHIEVEMENTS
Transport	Improvements on the intersections together with Construction of the Non Motorized facilities have begun in this area in support of the IRPTN project.